Install and set up the Alert SA app

Action 1

Stay informed. Know what's happening. Be ready to act.

preparoo
Prepare for bushfires.
One step at a time.

This infographic was designed by Patrick Bolte for Preparoo, a community challenge run by the Bridgewater & Aldgate Community Support Hub.



Alert SA is a free app that can alert you of incidents in our area.

It has been updated recently. Do you know all its features?

Set up your Watch Zones and settings to meet your needs.

Checklist

- ☐ I have installed Alert SA on my phone.
- ☐ I have created at least one Watch Zone.
- ☐ I have enabled push notifications.
- ☐ I have Critical Alerts enabled.

1 Visit the 'How to use Alert SA' page

Using this link or the QR code, visit the page 'How to use Alert SA'.

You will find three main items here:

- ✓ the user guide and information,
- ✓ information on the Alert SA mobile app (with videos on installation & the set up of Watch Zones), and
- ✓ information on the Alert SA website.

How to use Alert SA

2 Set up the app & create Watch Zones

Review these resources, then set up the Alert SA app on your phone with the settings you need.

Ensure that all other family members do the same, and consider helping those who may not be IT-savvy.

Any issues?
Check the 'Frequently asked question' on the 'How to use Alert SA' page. If you need further assistance, we'd be happy to help.

Tips for keeping informed

Keep devices charged.
Make sure that your phone is fully charged and have a charged power bank with you on fire danger days.

Enable Critical Alerts.
In the app settings, ensure that you have Critical Alerts enabled. If enabled, you will still receive Emergency Warnings (but not other alerts) in sleep or 'do not disturb' modes. See details in the AlertSA user guide.

Focus on the essentials.
Alert SA can give alerts for several types of incidents — and while this may be useful, it can also mean that you receive lots of alerts (such as Tree Downs). When setting up your Watch Zone, focus on those types of incidents that matter most to you. You may also want to create a larger Watch Zone on days of higher fire danger.

Monitor multiple sources of information.
While Alert SA is very useful, never rely on a single source of information. Have a battery-powered radio at hand (in your emergency kit).
Also consider these sources:
✓ CFS website: www.cfs.sa.gov.au
✓ Bushfire Information hotline: 1800 362 361
✓ Follow the CFS on Facebook: @CountryFireService

